

EZ9Plus & EZ11Plus User Self Help:

"Heat time error"

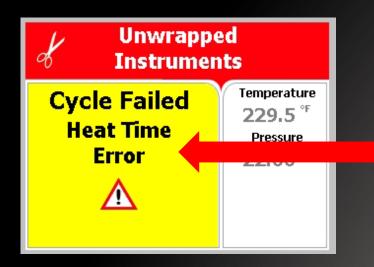














Problem:

This message is displayed if the chamber cannot reach the required temperature within the preset time.

What to do: Perform a new cycle.













What to do:
The chamber may be overloaded, remove some material from the chamber.













What to do:
The cassette needs to be vertical in the EZ11Plus













Problem:
The door may not be closed properly

What to do:
On your next cycle close the door more forcefully

Door gasket may be dirty or faulty. See video











MAINTENANCE

Export gain offset to USB

Reset atmospheric pressure (00.00 Psig)

Printer test

Print all gain and offset

Exit

What to do:
The atmospheric pressure
parameter may need to be set.
See Atmospheric Pressure
Parameter reset video.

If the problem persists call your dealer or Tuttnauer USA for service.









