

EZ9Plus & EZ11Plus User Self Help:

"Door Gasket high pitched whistle or crackling sound"













Problem:
Door was not closed properly

What to do:
On the next cycle close
the door more forcefully

















Problem: Door gasket is dirty

What to do: Clean the door gasket and outside rim of the chamber with a mild detergent, warm water and a soft cloth or sponge.

The gasket should be clean and smooth. Be sure to clean the inside and outside of the gasket flap













Problem:
Door Gasket needs
to be replaced



What to do:
Replace door gasket
using silicone lubricant
(See replacing door gasket video)













Problem:
Lubricant was not used properly when door gasket was replaced

What to do:
Remove and clean off excess
lubricant. Reinstall using
small amount of lubricant

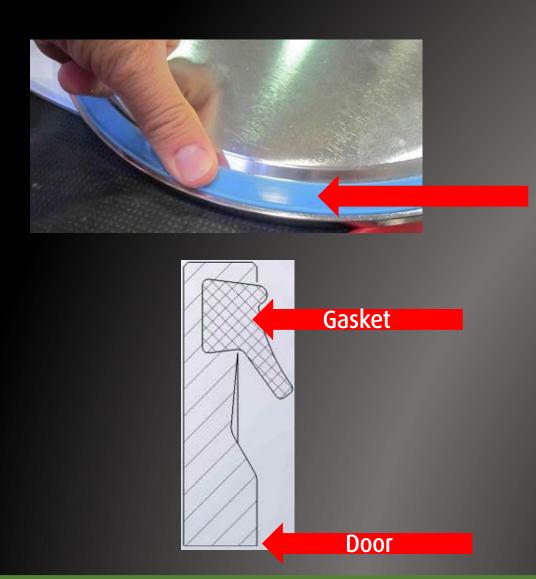












Problem: Gasket was not installed properly when door gasket was replaced

What to do:
Make sure gasket sits evenly
without waves, bumps or
cavities.

If the gasket is not perfectly smooth it will NOT seal the chamber









